

INTERNATIONAL RESEARCH JOURNAL OF MANAGEMENT SCIENCE AND TECHNOLOGY

An Internationally Indexed Peer Reviewed & Refereed Journal



UGC ID - 47959

Impact Factor* : 8.1026

Ref:IRJMST/2024/A1020495

DOI : [HTTPS://DOI.ORG/10.32804/IRJMST](https://doi.org/10.32804/IRJMST)

ISSN – 2250 – 1959 (O) 2348 – 9367 (P)

THIS CERTIFIES THAT
DR. SHAILJA PANDIT

HAS/HAVE WRITTEN AN ARTICLE / RESEARCH PAPER ON
**RETRIEVAL-AUGMENTED GENERATION FOR CUSTOMER SUPPORT CHATBOTS: ENHANCING
RESPONSE QUALITY THROUGH GROQ API INTEGRATION**

APPROVED BY THE REVIEW COMMITTEE, AND IS THEREFORE PUBLISHED IN

Vol – 15 , Issue – 10 Oct , 2024



Editor in Chief



www.IRJMST.com



Computer Science Directory

