

INTERNATIONAL RESEARCH JOURNAL OF MANAGEMENT SCIENCE AND TECHNOLOGY

An Internationally Indexed Peer Reviewed & Refereed Journal



UGC ID - 47959

Impact Factor* : 6.9314

Ref:IRJMST/2019/A107937

DOI : [HTTPS://DOI.ORG/10.32804/IRJMST](https://doi.org/10.32804/IRJMST)

ISSN – 2250 – 1959 (0) 2348 – 9367 (P)

THIS CERTIFIES THAT

ROHIT MOHAN

HAS/HAVE WRITTEN AN ARTICLE / RESEARCH PAPER ON
SERVICE QUALITY AND MEANS TO IMPROVE MYSTERY AUDIT SCORES
APPROVED BY THE REVIEW COMMITTEE, AND IS THEREFORE PUBLISHED IN
Vol – 10 , Issue – 5 May , 2019



Editor in Chief



www.IRJMSST.com



Computer Science Directory



INTERNATIONAL RESEARCH JOURNAL OF MANAGEMENT SCIENCE AND TECHNOLOGY

An Internationally Indexed Peer Reviewed & Refereed Journal



UGC ID - 47959

Impact Factor* : 6.9314

Ref:IRJMST/2019/A107937

DOI : [HTTPS://DOI.ORG/10.32804/IRJMST](https://doi.org/10.32804/IRJMST)

ISSN – 2250 – 1959 (0) 2348 – 9367 (P)

THIS CERTIFIES THAT

RAI R. S.

HAS/HAVE WRITTEN AN ARTICLE / RESEARCH PAPER ON
SERVICE QUALITY AND MEANS TO IMPROVE MYSTERY AUDIT SCORES
APPROVED BY THE REVIEW COMMITTEE, AND IS THEREFORE PUBLISHED IN
Vol – 10 , Issue – 5 May , 2019



Editor in Chief



www.IRJMST.com



Computer Science Directory

