

# INTERNATIONAL RESEARCH JOURNAL OF MANAGEMENT SCIENCE AND TECHNOLOGY

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THIS CERTIFIES THAT

**DR. JITENDRA SHRIVASTAVA**

HAS/HAVE WRITTEN AN ARTICLE / RESEARCH PAPER ON

**A STUDY ON CONSUMER PERCEPTION TOWARDS ONLINE SHOPPING AND ITS IMPACT:  
WITH SPECIAL REFERENCE TO GWALIOR CITY**

APPROVED BY THE REVIEW COMMITTEE, AND IS THEREFORE PUBLISHED IN

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